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DIAMOND-KOTE® ROAD HAZARD PROTECTION: RIPS, TEARS AND BURNS CLAIM CHECKLIST

Mandatory Criteria: (Claim can be submitted)

- Interior seat(s) only (fabric, leather and or vinyl) that become ripped, torn or burned by accident
- Valid repairs only cover a maximum of \$300.00 per occurrence
- Coverage is only on the seats of the covered vehicle

If these mandatory claim criteria have been met, proceed with assisting the customer, set up a repair appointment with your existing repair servicer and then submit a complete claim submission to dk@serviceplan.ca.

Please include:

1. A completed claim form (fill in all fields including a detailed loss description)
2. A final invoice that indicates who the payee is.

Exclusions: (Claim does not qualify)

1. Failure to report a claim within 60 days of its occurrence
2. Damage caused by a flaw in the manufacturers installation or a manufacturers defect
3. Damage caused by continued abuse of the material
4. Any damage to the interior headliner, floor, floor mats, trunk area or any surface other than the driver and or passenger seats
5. Damage cause by acids, dyes, bleaches or corrosives
6. Damage cause by theft, vandalism, fire, smoke, flood, or other natural disaster
7. Damage caused by the owners failure to use reasonable caution and care to protect the material
8. Re-upholstery or replacement of any kind

Please Note:

- Pictures of the damage are not required for rip, tear or burn repair claims
- If you do not have a local repair Servicer in your area you can email dk@serviceplan.ca or call 1.800.663.1708 and we will help you locate one
- Claim forms are available at <http://www.diamondkote.com/forms>